

## **2010 Victorian Manufacturers Hall of Fame**

Success is in the air, well for at least 19 shortlisted manufacturing companies from Victoria. Join i2e and a 1000 other guests to see which of the finalists will enter the 2010 Victorian Manufacturers Hall of Fame at the gala event on the 2<sup>nd</sup> June at Melbourne's Crown Complex.

The Victorian State Government, have since 2001, recognized and celebrated the achievements of local manufacturers and their continuing pursuit of excellence by induction into the Victorian Manufacturers Hall of Fame.

i2e are delighted to showcase these exemplars through its Insight program, providing an invaluable opportunity to learn from companies that in many instances have never opened their door to other companies before.

Both frequent and new participants are encouraged to attend these Insights to further their own excellence journeys. See the full Hall of Fame series of Insights at <http://www.i2e.org.au>

## **Lean Enterprise Australia “Lean Thinking in Manufacturing and Services”**

Lean is the business! Well for Lean Enterprise Australia it is. This month saw the 6<sup>th</sup> summit take place, what a transformation from its humble beginnings.

Peter Walsh, President of LEA has inspired and informed 1000s of participants through these summits and has pulled off a highly successful 2-day conference that featured a keynote address from the inimitable John Shook author of the icon and bestselling 'Learn to See' and recently launched 'Managing to Learn'.

In a first for Lean Enterprise Australia this summit was staged to overlap and complement the Australian Redesigning Health Summit. The combined events provided an inspirational program, the plenary session attended by 500 delegates featured; Seamus Power, Managing Director, Autoliv; John Toussaint, CEO, Thedacare; and Kathy Alexander, CEO, City of Melbourne in a powerful visual demonstration that Lean has escaped manufacturing forever.

## **HANSEI**

The visible absence of forklifts on the factory floor at Toyota Boshoku's Laverton North (TBAU) plant was a talking point among business and industry leaders on an Insight tour aligned to the Lean summit

Enthusiastic visitors saw the discipline of the Toyota Production System, TPS, in action, exemplified by the circuiting AGVs (automated guided vehicles) – little battery powered trolleys, each with its own electronic tune - transporting assembly parts with precision timing to highly trained TBAU workers.

The 22 attending industry managers on the insight observed Toyota Boshoku's 400 employees produce a quality car seat, on time, every 95 seconds, belying a focus on identifying and minimum waste.

They included managers and engineers from Boral Australia, the Australian Taxation Office, Fisher and Paykel Healthcare, Aircommand Australia, Tasmania Perpetual trustees and a Singaporean computer parts manufacturer. There was even a bio-tech manager from a Perth laboratory which produces “genetically modified mice”. “Fantastic experience ... Sensational ... Great program ... An excellent opportunity to see how simple processes aligned can work really well... Innovation Insights is a great concept.” This was some of the feedback received by **i2e**.

After lunch at Kraft Food’s Vegemite factory in Port Melbourne, the Insights tour headed to National Australia Bank’s Docklands nerve centre to “learn to see” how NAB is using Toyota-style approaches and procedures to standardise and streamline its operations for the benefit of customers and staff.

On the same day that **i2e** took a bus of industry executives west of Melbourne to Toyota Boshoku, Kraft and NAB, another **i2e** “Learning to See ” tour headed east to Boronia to an Insight at GlaxoSmithKline’s state-of-the-art pharmaceutical factory, before visiting Kraft’s Port Melbourne plant to study process excellence, systems and procedures.

### **Excellence community calendar**

Early Bird registration for the 2010 Lean Vision Conference in Melbourne in September, closes on Friday, June 18. This year’s summit will be held at The Langham, at Southbank.

The conference will bring together: **APICS** and **AME** members; senior executives, senior management; operations directors, and public and government agencies.

For the 2010 Lean Vision Conference we have put together an exciting program consisting of national and international speakers who are leaders in their profession, have achieved significant results or have an innovative approach on how they are taking their journey. Over three days we will excite you with practical visits to two different companies (ANZ and GMH) who are at different stages of the lean journey.

We are honoured to have four distinguished Keynote Speakers who bring together their experience from overseas and within Australia, on what it takes to be successful, and most importantly, provide us practical examples of how companies are doing just that. With our other prominent speakers, this program is without a doubt going to give any lean manufacturing or supply chain practitioner a vision of what can be achieved.

There are still a few opportunities for your organisation to sponsor the Lean Vision 2010 conference and enjoy direct access to potential clients, increased advertising and media exposure, networking opportunities and preferences for involvement in future **APICS** and **AME** conferences and events. Book online for more details <http://www.leanvision.com.au>

i2e is pleased to provide Lean Vision participants with an opportunity to take an Insight to 2 of the best Lean enterprises in Victoria.

### **FINAL THOUGHTS**

“Learning to See the triple bottom line”

Innovative water and lighting solutions resulting in huge reductions in water and energy consumption were on show at Laverton North-based Oxford Cold Storage this week. A half-day onsite visit facilitated by **i2e** was the first of the Australian Industry Group ‘s Sustainability Showcase program.

### **Leadership and culture**

Employee morale is a key to recovery in the wake of the global financial crisis, says Pamela Young, managing director of Growthcurv, an Australian management consultancy.

“Chief executives and senior management need to be transparent about issues,” Young told *The Australian* newspaper. “Explain to people, ‘these are the challenges we’re facing’, then work with employees to try to solve those issues.”

So what’s new? **i2e** is delighted to report that participant and host organizations we visit have been doing just that, for years, which is in part of the reason behind their success and the ongoing success of Insights to Excellence.

**Good luck in your pursuit of excellence.**