

# Visual Workplace - Visual Thinking



LEARNING AND  
PRODUCTIVITY



Monday 10th November 2008



**Transform your workplace into one that talks to you using the language of Visuality**  
**.....dramatically improving productivity and reducing waste!**

**World Leader in Visuality**, CEO and founder of Quality Methods International Inc., and the Visual-Lean® Institute, a Shingo Prize Winner and Malcolm Baldrige Examiner, **Dr. Gwendolyn D. Galsworth** has 25 years in the field of manufacturing and enterprise improvement, the last 15 years focusing specifically on Visuality.

As a recognised authority in the field of Visual Thinking, Gwendolyn has assisted companies all over the world to accelerate their rate of transformation, strengthen cultural alignment, and achieve long-term, sustainable, bottom-line outcomes through Workplace Visuality.

In this **one day seminar** Gwendolyn will show you how and why Visuality in the workplace creates such **powerful bottom-line and cultural results**. She will explain key visual principles, concepts, models, methods, and tools.

You will see **over one hundred actual examples** that demonstrate how Workplace Visuality functions and how it builds adherence directly into the physical workplace. You will also learn how to widen and sustain your company's journey to enterprise excellence.

**Actual documented results** from companies that have implemented Gwendolyn's approach to Visual Order/Visual Inventiveness, Visual Metrics/Visual Performance, Visual Displays and Visual Standards/Visual Controls include:

**Improvements such as:**

- 15%-30% increase in throughput
- 70% cut in materials handling
- 60% decrease in floor space
- 68% reduction in rack storage
- 96% decrease in defects

**Intangible benefits such as:**

- A spirited and engaged workforce
- Closer supervisory and management alignment with corporate goals
- Higher voluntary levels of personal accountability and contribution
- Emerging layers of self-leadership across all functions
- Dramatically improved levels of customer service and satisfaction
- Sustainable improvement results and lean gains





**Date:** Monday 10th  
November 2008

**Venue:** Novotel  
Glen Waverley,  
285 - 287 Springvale Rd,  
Glen Waverley, VIC.

**Refreshments provided:**  
coffee and tea on arrival,  
light lunch, morning and  
afternoon tea.

**Fee:** \$495.50 + GST per  
person

**10% Corporate discount  
applies for groups of 5  
participants or more**

**Parking:** included in fee

## Here's what you can expect from this seminar

### Gwendolyn will explain and demonstrate her unique and comprehensive approach to achieving a Visual Workplace:

- The five reasons why workplace Visuality is critical for your company's growth.
- How Visuality relates to your current lean activities
- The technologies of the visual workplace and how they work together.
- How to measure the bottom line results of your visual roll-out and track its impact on people.
- Actual bottom-line results from companies that have become visual.

### In addition she will explain

- The Eight Building Blocks of Visual Thinking
- The True Role of 5S and How to Make it Sustainable—in Any and Every Company
- The Five Reasons for the Visual Workplace
- The Ten Doorways into a Visual Workplace
- The Visual-Lean Alliance—a Partnership Between Equals
- The three biggest mistakes companies make when launching a visual initiative and how to avoid them.

### You will take-away

- A full set of seminar notes
- A new way of seeing how to minimize waste in your workplace and an enthusiasm for bringing Visuality to your organization
- Dr. Galsworth's approach is leading edge and comprehensive. Return to your company with her dynamic framework for diagnosing your organization's current level of visual competency and mapping out your next steps.

### How to Register

**On-Line:** [www.i2e.org.au](http://www.i2e.org.au)

or

print and complete the registration sheet from [www.landp.com.au](http://www.landp.com.au) then

**Fax to:**  
(08) 8300 2101

or

**Mail to:**  
LEARNING and PRODUCTIVITY Pty Ltd  
4/3 Park Way, MAWSON LAKES, SA 5095.

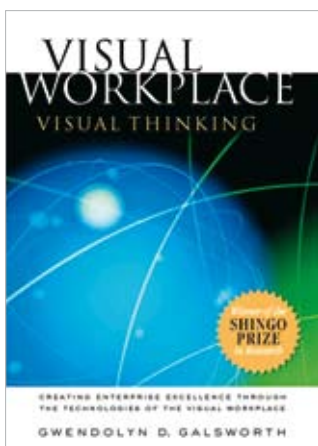
### For information:

on registration contact Marie Scali

P: (08) 8300 2100 E: [mscalil@landp.com.au](mailto:mscalil@landp.com.au)

on the program contact Brenton Leitch

P: (08) 8300 2100 M: 0409 833 855 E: [bleitch@landp.com.au](mailto:bleitch@landp.com.au)



**\*The first 5 people to register receive a signed copy of Dr. Galsworth's book *Visual Workplace - Visual Thinking*, valued at \$64.40**

Supported by:

**i2e** insights to  
excellence



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## Registration Form / Tax Invoice

**Date:** Monday 10th November 2008

**Time:** 8.15am for 8.30am start - 4.30pm finish

**Venue:** Novotel Glen Waverley, 285 - 287 Springvale Rd, Glen Waverley, VIC.

**Fee:** \$495.50 + GST per person (\$545.05)

**Please complete and return this form or a copy with payment by Friday 31st October 2008**

### ORGANIZATION DETAILS

ORGANIZATION

POSTAL ADDRESS

PHONE

### PARTICIPANT(S) DETAILS

1. FIRST NAME

LAST NAME

PHONE

EMAIL

2. FIRST NAME

LAST NAME

PHONE

EMAIL

3. FIRST NAME

LAST NAME

PHONE

EMAIL

### PAYMENT DETAILS

TOTAL \$

CHEQUE  PLEASE MAKE CHEQUES PAYABLE TO LEARNING and PRODUCTIVITY

CREDIT CARD  PLEASE COMPLETE AUTHORITY BELOW

VISA  MASTERCARD

CARD NUMBER \_\_\_\_\_ EXPIRY DATE \_\_\_\_/\_\_\_\_

CARDHOLDER'S NAME \_\_\_\_\_ SIGNATURE \_\_\_\_\_

**Please forward with Payment to Marie Scali**

**By Mail:** LEARNING and PRODUCTIVITY Pty Ltd  
4/3 Park Way, MAWSON LAKES, SA 5095.

**ABN :** 27 337 094 395

**By Fax:** (08) 8300 2101

**By Email:** mscali@landp.com.au

**Or Register On-Line at:** www.i2e.org.au

**Registration will be confirmed by email**

**For further information:**

on registration contact Marie Scali

**P:** (08) 8300 2100 **E:** mscali@landp.com.au

on program contact Brenton Leitch

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**E:** bleitch@landp.com.au

Cancellation Policy: Learning and Productivity reserves the right to cancel events and issue refunds. In the event that an attendee cannot attend, a substitute is welcome to attend in their place. No refunds will be given unless 7 days notice is given in writing prior to the date of the planned event.