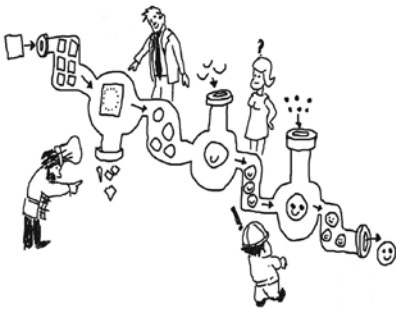




Accelerating operational performance...

**Fast Forward ... Canada**

**27 May...3 June 2011**



**Dramatically improve performance...  
Develop tomorrow's leader's today...  
Transform your enterprise...  
Learn from the Best ...**

In response to demand for mentoring and accelerated learning, Insights to Excellence (i2e) will deliver a series of International Insights to develop tomorrow's leader's today.

The first International Insight is an exciting opportunity to experience excellence in action in North America ... Insights to Europe and Asia will be added later in 2011.

North America is said to be 8 to 10 years ahead in their uptake of Lean, compared to almost all Australian firms.

Insights to Excellence and Leveraged LEAN join forces to accelerate the fortunes of 12 Australian and New Zealand enterprises.

This International Insight will be co-hosted by Archie Cowan of i2e and Gary Kerr of LLEAN who will draw on their vast knowledge of continuous improvement to ensure you get the most value when you walk the Gemba of 9 of North America's best Lean plants ... **We will ensure you don't miss a thing!**

You **will** learn from world-class practitioners and experience truly '**best in class**' in every conceivable environment ... Electronics to Automotive ... Food to Aerospace. Walk the Gemba and experience High Mix – Low Volume fabrication.. Engineer to order .. Low Mix – High Volume and Continuous Flow Enterprises.

You will also participate in a full-day Kaizen event at CGL Manufacturing where you will experience Kaizen to prepare you for redeployment.

Just think what such a '**competition busting**' advantage this would deliver to your enterprise...

- Energized workforce aligned to a common goal
- Innovative work practices driving continuous improvement
- Higher valued added supply chain relationships.
- Greater efficiency and productivity
- Increased sales, customer retention and growth



Accelerating operational performance...

**GET BACK TO THE FUTURE**  
www.measureupforsuccess.com

#### FOUR GREAT STREAMS

##### Lean Beyond Manufacturing

We often hear the term 'Lean Manufacturing' but Lean can and should be applied way beyond the factory walls, such as, Banking, Construction, Health Care, Distribution, Government, Military, Retail, Airlines, Service Industry, and Agriculture

##### Leadership and Strategy

Lean Leadership and Strategy Deployment is a process that ties senior leadership into enterprise-wide business-improvement practices.

##### Learning Organizations

Are those that understand it is not about reaching the final destination but rather how you get there through a journey of continual transformation and total organizational involvement. They are those that elevate themselves from the pack through their quest for long-term vision, energized customers, engaged leadership, empowered people, and an operating culture conducive to high performance results

##### Continuous Improvement ... Kaizen

Real life stories on how companies have succeeded with Kaizen. This Value Stream will include a wide assortment of stories – production and non-production, repetitive and job shop applications – and highlight key Lean concepts in practice, such as pull, flow, visual management, just to name a few. If you intend to 'drive' your business through 'breakthrough' events, this is your Value Stream of choice

## Fast Forward ... Canada 2011

Join **Fast Forward** and you will experience the future of Lean deployment ... develop ideas to deploy in your own enterprise and gain Insights into how best to accelerate operational performance.

This **Fast Forward** is timed to coincide with the Canadian Association for Manufacturing Excellence Annual Conference, Calgary. Join Archie and Gary and up to 750 other Lean practitioners for 5-days of uninterrupted learning, networking and business.

### Why Canada is special ...

The region immediately West of Toronto is a rich manufacturing belt developed as a low-cost exporter to the US auto and associated industries. As the Canadian dollar strengthened they sought to introduce Lean Thinking into their businesses to remain competitive.

Today they are said to be a decade ahead of Australia in Lean deployment and are representative of the shape of things to come. Canada's almost identical culture and social structure to Australia and their willingness to share with us makes them ideal **Fast Forward** partners.

### What to expect.

Archie Cowan and Gary Kerr will be your hosts for the entire week, offering their passion and expertise along the way to ensure you reap the greatest benefit from the program, hosts and conference events.

The **Fast Forward** program of 9 of the best Lean plant tours and a full day Kaizen event participation includes:

4 star accommodation and breakfast for week

Toronto, Pearson Airport, group collection and all associated ground transport

CD/USB of photographs and materials collected on tour

#### Optional

Down-time activities and sightseeing to include Niagara Falls

Special rate to attend the AME Annual Conference, Calgary

#### You will be responsible for:

Flight costs to and from Toronto

Meals (other than breakfast)

# Fast Forward ... Canada 2011

DAY	DATE	AM	PM
Friday	27th May	Melbourne to Toronto	Pick up from Pearson Airport - transported to Hotel
Saturday	28th May	Site seeing around Cambridge and St Jacobs	
Sunday	29th May	Site seeing Niagara Falls	
Monday	30th May	9.00am : Jefferson Elora Co	1.30pm : Raytheon
Tuesday	31st May	8.30am : CTS	1.00pm : Cogent Power
Wednesday	1st June	8.30am : Escort	1.00pm : Alimicor
Thursday	2nd June	7.30am : CGL Kaizen Event (Jishuken)	Evening: Dinner and Drinks with CGL Team
Friday	3rd June	8.30am : Eaton Electric	1.00pm Kraft Coffee
Friday	3rd June	Depart Toronto for Calgary	
Mon - Fri	6 - 10 June	AME Canada Conference Calgary	See <a href="http://www.measureupforsuccess.com">http://www.measureupforsuccess.com</a>

## Jefferson Elora Co

This private Tier one automotive components manufacturer opened in Elora in 1997 and now employs over 300 people. While many of the regions auto-parts manufacturers are downsizing, Jefferson are continuing their growth through export and local markets. With customers such as Toyota and Honda you would expect to see advanced Lean thinking throughout. With just 8 hours of inventory and significant financial penalties for late deliveries, this is Lean at its best.

## Raytheon

A part of the Global aerospace and defense giant, Raytheon Canada has been aggressively pursuing Lean thinking outcomes for over a decade. Their advanced Lean systems are the envy of their competitors and run to Lean Logistics and Operations.

## CTS

This is always the biggest stand out in a quality-packed field. CTS are one of Toyota's leading suppliers and always impress. From their new Toyota Cells to their more mature production lines you will see advanced Lean Thinking in action. They use a Kanban-type visual schedule to continuously improve their end-of-month management accounts preparation.

## Cogent Power

A world-leader in the design and manufacture of Transformer cores and components. Their philosophy is to Effectively lead and sustain continuous change and improvement in a lean thinking environment, thereby driving productivity, quality, and overall capability/ manufacturing processes in a safe, efficient and environmentally friendly work place.

## Escort

Escort are manufacturers of Electronic assemblies such as vehicle mounted Radar detectors. They have been on their Lean journey for a number of years and employ Kanban for replenishment, great 5S, flow you can see and more in this modern, world-class facility.

## Eaton

This plant in Milton is one of Eaton Electric's highest rating plant on the Eaton Lean Scorecard. Medium Volume high mix product combined with some standard production gives this plant a unique set of challenges. Every employee is involved in a Lean Team in this constantly changing and improving plant.. In early 2006 they moved every work cell in the plant and changed flow from East West to North South. To keep ahead of the competition, this plant is constantly changing and constantly improving.

## Kraft Coffee

High volume and High mix with over 400 SKU's this plant has implemented Lean to a mature degree. We have been visiting Kraft since 2002 and witnessed the introduction of 5S, Work Cells, Value Stream Management, Poka Yoke, Kanban, Heijunka, Jidoka and Visual Management. This plant is a stand-out.

## CGL

Privately owned steel fabrication business manufacturing a range of OEM components for Volvo earth moving equipment and other vehicle builders. Best practices include Kanban, Poka Yoke, Set-Up Reduction. While manufacturers have been going out business, CGL has been growing using Lean as the main business improvement driver.

## Alumicor

Architectural Aluminium manufacturers. One of the amazing "Barry Wood" companies, these are some of the best led organizations in Nth America. Barry is well-known for taking good companies and making them GREAT through superior leadership, clear vision and Lean values. One of Barry's secrets seems to be to surround himself with superior people, sharing his vision and getting out of their way.

**NOTE: Itinerary subject to change**



Accelerating operational performance...

Innovation  Supply Chain  Service  Sensei  Hall of Fame  Sustainability  International 

## How much will it cost?

## Registration and Tax Invoice

**Date:** Friday 27th May to Friday 3rd June 2011

**Pickup :** Pearson Airport, Toronto

Option 1. **Fast Forward..Canada 2011** plus discounted AME Annual Conference registration - \$4,850

Option 2. **Fast Forward.. Canada 2011** - \$3,950

## Company Details

Company: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Phone: \_\_\_\_\_

## Participants Details

1. First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

2. First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

3. First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

## Payment Details

Total \$ \_\_\_\_\_

Cheque Please make cheques payable to Insights to Excellence

Credit Card Please complete authority below

Visa  Mastercard

Card Number \_\_\_\_\_

Expiry Date \_\_\_\_\_

Card Holders Name \_\_\_\_\_

Signature \_\_\_\_\_

### CONTACT:

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**RSVP** by 29 April 2011

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**On line at** [www.i2e.org.au](http://www.i2e.org.au)